

OVERVIEW

Goals

- Confidence Estimation
- Error Localization
- Automatic performance measurement without transcripts

Prior-Art

- Lattice-based approaches.
- Classifier-based approaches.

Our approach

- Use dropout for bayesian uncertainty approximation in DNN output.

ESTIMATING UNCERTAINTY IN ASR OUTPUT

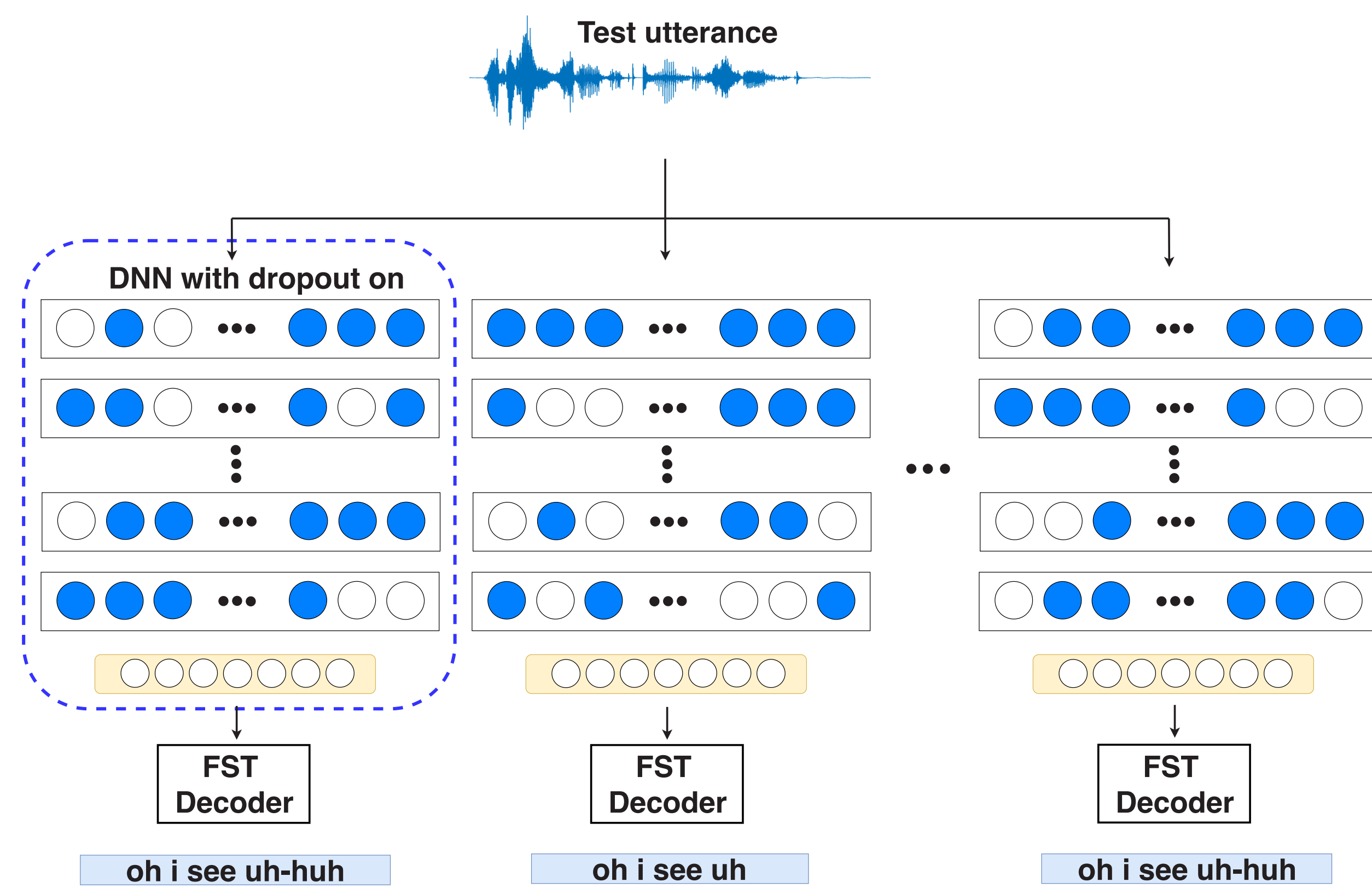


Figure 1: Decoding with dropout on at test time. Each network represents a different random selection of the active nodes. The white nodes denote dropped out units.

$$\text{Confidence} = \frac{\sum_{k=1}^N I(D_{\text{on}}^k[w] = D_{\text{off}}[w])}{N}$$

$$\text{WER} = \frac{E_{\mu}}{L_{\mu}}$$

Figure.2 Example of predicting ASR errors using dropout uncertainty.

D_{off}	i	i	agree with	the	a hundred percent there	or	
GT	i	say	agree with	you	a hundred percent there	—	

D_{on}^1	i	i	agree with	you	a hundred percent there	—	
D_{on}^2	yes	i	agree with	the	a hundred percent there	—	
D_{on}^3	i	i	agree with	you	a hundred percent there	or	
D_{on}^4	yes	i	agree with	the	a hundred percent there	—	
C_w	0.5	1	1	1	0.5	1	0.25
	True Positive	False Positive	Missed Detection				

EXPERIMENT SET UP

Dataset: Switchboard (110h subset)

Acoustic Models:

- DNN-HMM: Kaldi nnet1, 6 layers, 2048 neurons, 0.2 dropout
- CTC: 4 BLSTM layers, 320 cells, 0.2 dropout

Metric:

- Intersection-over-Union (IoU) for error localization
- Relative difference for WER estimation

RESULT: N-BEST VS DROPOUT

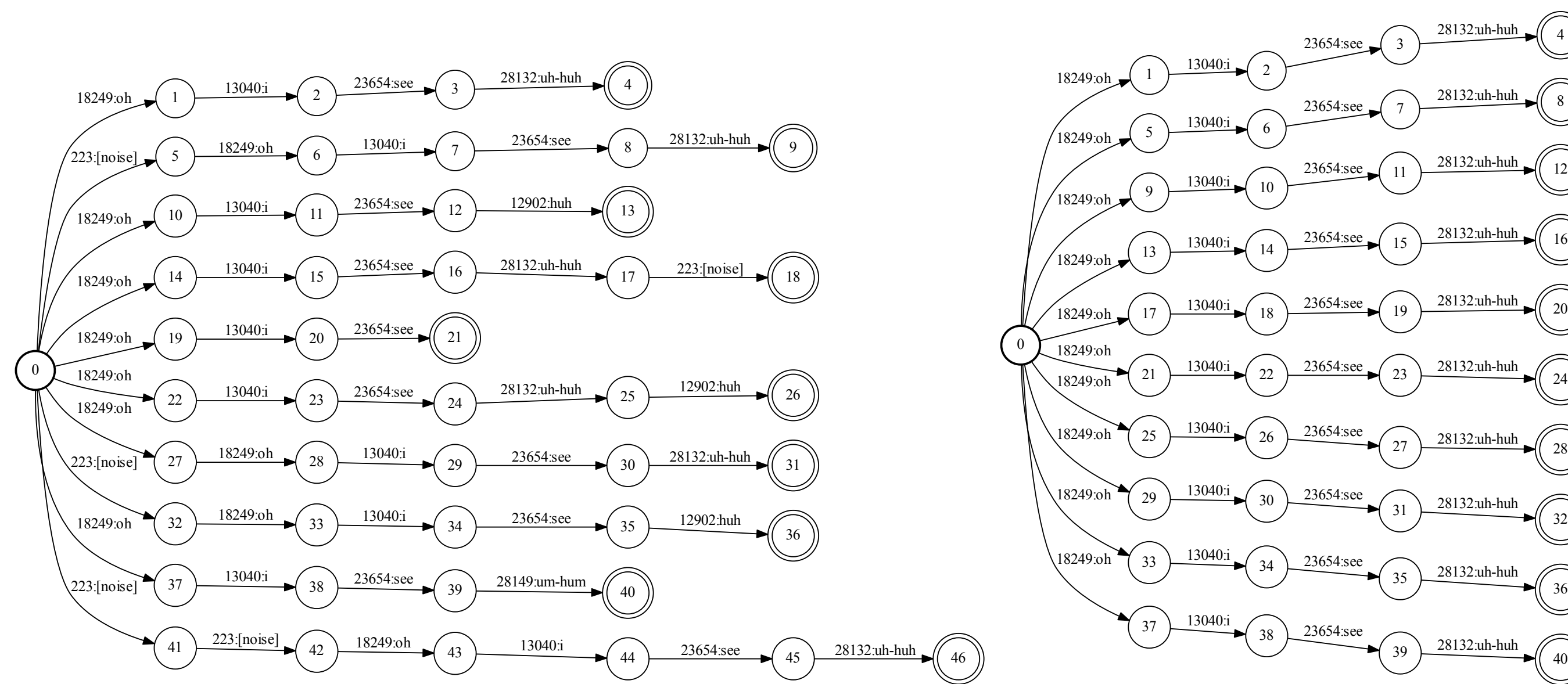


Figure 2: Comparing N-best list against the dropout samples for test utterance: oh i see uh-huh

- N-best list contains several outputs even when the best path is correct.
- Dropout samples contain the same output (high confidence).

RESULTS (ERROR LOCALIZATION)

ASR System	S.L [1-3]	S.L [4-6]	S.L [7-10]	S.L [11-Max]	S.L [1-Max]
DNN-dev-Dr	0.78	0.68	0.55	0.42	0.55
DNN-dev-Nb	0.62	0.49	0.44	0.38	0.45
DNN-dev-Ka	0.79	0.67	0.56	0.42	0.54
DNN-test-Dr	0.83	0.59	0.55	0.42	0.59
DNN-test-Nb	0.66	0.51	0.45	0.39	0.50
DNN-test-Ka	0.82	0.56	0.51	0.41	0.58
CTC-dev-Dr	0.79	0.62	0.58	0.45	0.56
CTC-dev-Nb	0.51	0.46	0.42	0.36	0.41
CTC-dev-Ka	0.78	0.57	0.50	0.39	0.51
CTC-test-Dr	0.84	0.62	0.53	0.44	0.61
CTC-test-Nb	0.45	0.50	0.45	0.35	0.41
CTC-test-Ka	0.83	0.56	0.50	0.40	0.58

Table 1: Error Localization comparison using IoU metric

- Overall IoU of ~ 0.6 means significant number of predicted errors are accurate.
- IoU metric is much higher for shorter utterances.

RESULTS (WER ESTIMATION)

ASR System	S.L [1-3]	S.L [4-6]	S.L [7-10]	S.L [11-Max]	S.L [1-Max]
DNN-test-Gt	35.5	28.8	25.1	22.3	23.3
DNN-test-Dr	33.2	31.0	25.2	21.5	22.7
DNN-test-Nb	73.6	42.1	30.2	13.7	19.7
CTC-test-Gt	30.6	31.2	25.3	23.3	24.0
CTC-test-Dr	34.4	35.5	29.7	23.9	25.2
CTC-test-Nb	93.1	49.0	34.3	15.9	22.7

Table 2: Results on estimating WER using dropout uncertainty. S.L. refers to sentence length. Dr: dropout estimate, Nb: N-best list estimate, and Gt: ground truth word error rate.

- N-best estimation overestimates WER on short utterances and underestimates WER on longer utterances.
- N-best list contains all different hypothesis thus cannot estimate WER as 0.
- All dropout hypotheses can be identical when model is confident.

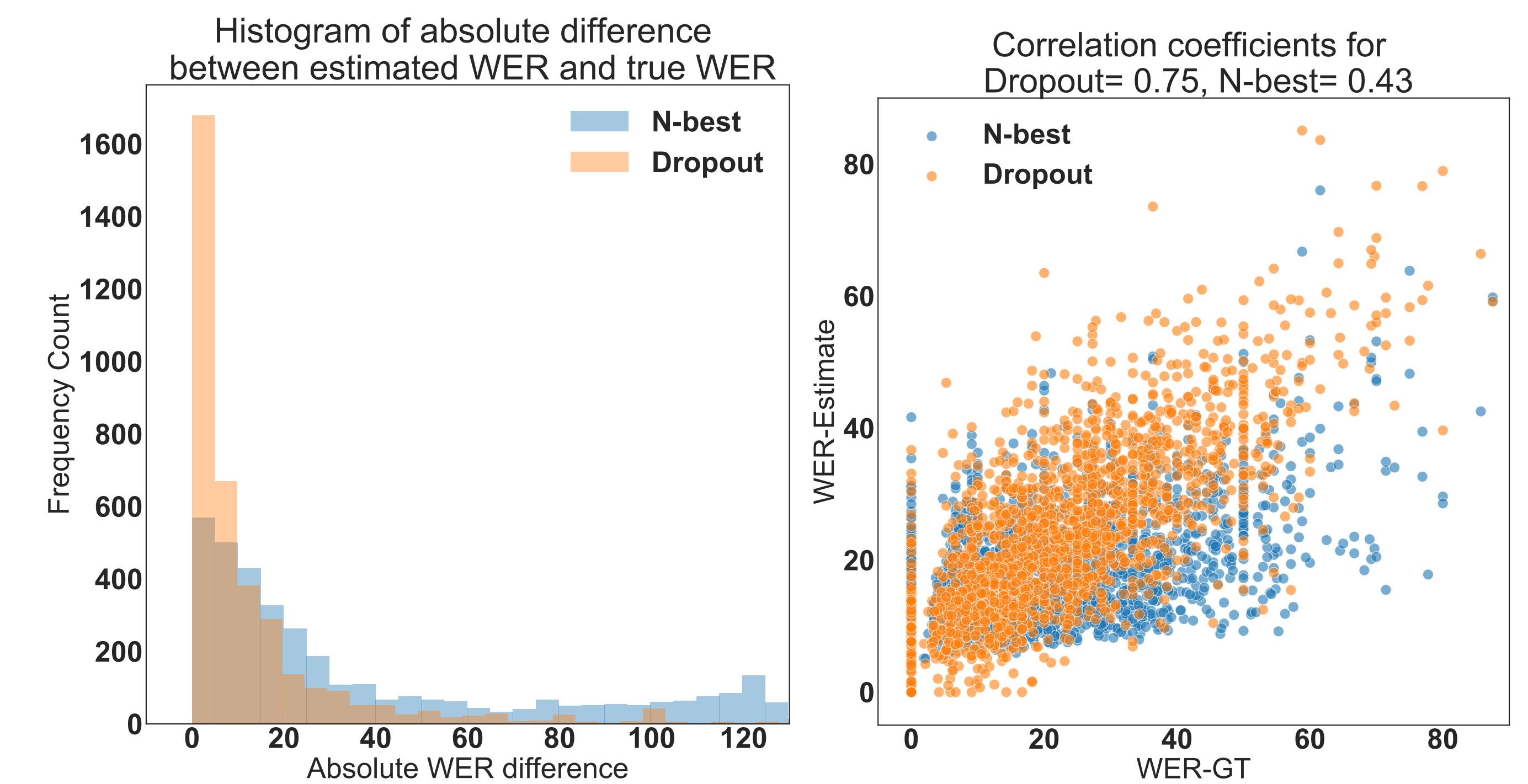


Figure 3: Comparison between dropout and N-best list based WER estimation for CTC system. (a) Histogram of absolute difference between estimated WER and true WER. (b) Correlation between estimated WER and true WER.

CONCLUSIONS & FUTURE WORK

- Variations in different hypotheses with dropout are often highly localized at certain word positions and depict locations of potential errors.
- Experiments with CTC and DNN-HMM acoustic models show that our approach accurately estimates word error rates and word confidences and is more robust to the utterance length, compared to lattice-based approaches.
- In future, we intend to use word-level predictive uncertainty in the output for model combination and for semi-supervised learning.

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